

WELLSPAN HEALTH ~ YORK HOSPITAL

DEPARTMENT OF Safety and Quality

Team Steps WSMT 2020 - 4/15/2020
, April 15, 2020 08:00 AM to 12:00 PM

Beth Ford, MBA

Disclosure of Commercial Interest:

The following disclosures have been made by the speaker(s):

Beth Ford, MBA: Nothing to disclose

The following disclosures have been made by planners and content reviewers:

Hoffman, David (Activity Director) : No Disclosure

Objectives:

At the conclusion of this presentation, participants should be able to:

- 1 Discuss optimization of patient outcomes by improving communication and teamwork skills among health care professionals
- 2 Discuss potential ways to eliminate barriers to quality and safety.
- 3 Describe methods to improve team awareness and clarifying team roles and responsibilities.

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